

Online Banking payment limits

Last updated 14 November 2023

Payment limits are subject to change and should be checked each time you make a payment.

Payment limits

Payment Type	Limit
Sending money between your HSBC accounts	No Limit
Sending money to other accounts within the UK¹	£25,000 per account, per day (£5,000 if you're under 18) ²
Standing Order	£25,000 per Standing Order
Payments to a Company³	£25,000 per payee, per account, per day

1. Other accounts within the UK can be those you hold with other banks or to family, friends or organisations not in our payee look-up list.
2. You can increase this limit up to your account's personal payment limit in the HSBC Mobile Banking App.
3. The company must appear in our payee look-up list on Online Banking such as credit card or utility companies and some charities.

International or Foreign Currency Payments

Payment Type	Limit
Sending money outside the UK (Global Transfer)⁴	\$200,000 currency equivalent
International Payments	£50,000 (or currency equivalent) per day
Sending money between HSBC Accounts	£50,000 (or currency equivalent) per transaction

If your payment exceeds the limits shown above, please call us on 03457 404 404.

Cryptocurrency payment limits

Online and mobile payments	
Single Payment	£2,500 per payment
30-day period	£10,000 per total payment

Debit Card	
Single Card Payment	£2,500 per payment
30-day period	£10,000 per total payment

These limits are applied per customer with transaction values monitored over a 30-day rolling period. You can still receive payments from cryptocurrency exchanges into your account.

4. Global Transfers are made between your globally-linked HSBC accounts.

Accessibility

If you need any of this information in a different format, please let us know. **This includes large print, braille, or audio.** You can speak to us using the live chat on our website, by visiting one of our branches, or by giving us a call.

There are also lots of other options available to help you communicate with us. Some of these are provided by third parties who are responsible for the service. These include a Text Relay Service and a British Sign Language (BSL) Video Relay Service. To find out more please get in touch. You can also visit: [hsbc.co.uk/accessibility](https://www.hsbc.co.uk/accessibility) or: [hsbc.co.uk/contact](https://www.hsbc.co.uk/contact)

hsbc.co.uk

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